

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	John Ruckart	Examiner:	James Kramer
Serial No.:	10/015,250	Group Art Unit:	3627
Filed:	December 12, 2001	Docket No.:	60027.0317US01/BS01253
Title:	Methods and Systems for Communicating with Customers		

SIXTH RESPONSE

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office action dated September 26, 2006 in the patent application identified above, please reconsider that application in view of the following remarks.

A request for an extension of time and a Request for Continued Examination (RCE) are submitted with this response.

The current state of the Claims is reflected in the listing of claims that begins on page 2 of this paper. No claim is currently amended.

Remarks begin on page 8 of this paper.